



STRATEGIC GOVERNMENT RESOURCES

Online Learning NEWSLETTER



! IMPORTANT LMS Updates

New Field in User Profiles!

A "Certifications/Licenses" text field has been added to the User Profile to help track third-party certifications and licenses.

Live Class "User Access" Tab

TTN is working to fix a "whoops" in the LMS. Please do not click on or use the "User Access" wizard tab in the "Live Classes" learning object wizard until further notice. The webpage is only partially refreshing and may cause confusion. All other learning objects' "User Access" tabs are not affected and can continue to be used.

LMS Knowledge is Power

SGR strives to provide Org Administrators with as much information as possible via our Online Learning Newsletter, and we believe information can help you make the most of your LMS experience. If you have any questions regarding one of the items mentioned above, don't hesitate to reach out to SGR's [Online Learning Team](#).

SGR Regional Offices

SGR is growing the number of regional offices we have to better serve our customers. Each office has a regional collaboration manager who can be a great resource for your local government-related needs.

Whether you have a question about executive recruitment, live or online training, leadership development, assessments, or other services geared to nurture

09/12/14 - ISSUE #3

SGR's Online Learning Newsletter is a great training resource with a focus on blended (live & online) learning for LMS administrators.

Attention speed readers:

Even if you read nothing else, SGR recommends special attention be paid to the left section titled "IMPORTANT LMS Updates."

SGR would like to welcome the [City of Edmond, OK](#), the [City of Guthrie, OK](#), the [City of Haltom City, TX](#), the [City of Lindsay, OK](#), and the [City of Rowlett, TX](#) who have all just joined SGR's LMS community of nearly 22,000 local government employees!

Maximize Your Training Investment

Recommended training for every level of your organization.



It can be easy to focus on regular compliance training, but don't underestimate the value of team-building opportunities. Consider the following training:

Training for All Employees

Executive Book Briefings are specifically designed to create discussion opportunities among team members and their supervisors. Each briefing includes four sets of questions that follow SGR's 4th Dimension Leadership Pyramid to ensure each level of your organization benefits from the briefing in a way that is applicable to their role in the organization.

- 07.EBB.08 Team Leadership: The Five Dysfunctions of a Team

Training for Teams

Attend SGR's 2015 Annual Conference in Grapevine, TX!

local governments, our regional offices can connect you with the appropriate SGR team member to reach your goals!

[Claudia Deakins](#)

Oklahoma Regional Office

[Jessica Matson](#)

Central & Southeast Texas Regional Office

[Stacey Udoni](#)

Midwest Regional Office (IA, IL, IN, MI, MO, OH, and WI)

[Krisa Delacruz](#)

Covers All Remaining Regions as SGR's Managing Director of Collaboration & Development

Third-Party Libraries

Click on the links below to learn more about each library:

- [Dupont Safety Training](#)
- [In the Line of Duty](#)
- [Microsoft Office '10](#)
- [Target: Debt Free](#)

Contact your regional office to add a third-party library.



LMS User Guide

The LMS User Guide can help you understand the "nuts and bolts" of the LMS. To access the guide, search for "HELP.01" in the All Training navigation tab on the front end of the LMS.

Need to Catch Up?

View [previous issues](#) of SGR's Online Learning Newsletter!

- ["Creating a Learning Organization: Trust-Building Strategies to Inspire Committed Teams"](#)
 - o Early Bird Members (before Oct 1) - \$199
 - o SGR Members - \$299
 - o Non-Members \$399
 - o Group Rate (5+) - Email [Krisa Delacruz](#)

To take advantage of the SGR Member discount, make sure your membership is active. If it is not, [become a member today!](#)

Want to maximize your training but need a partner in brainstorming? [Contact SGR for help!](#)

Fresh Air

Innovations in Training & Development to help you dream BIG.

(Re)Filling the Big Tent

How can local government change millennials' perception that the only way to serve their community is through a non-profit? This article from Willamette University, featuring Kirsten Wyatt, Assistant City Manager in West Linn, OR and co-founder of [ELGL](#), details that struggle. [Full article »](#)

The Only Interview Question That Matters

What single question provides the depth and breadth of insight needed to reach a fast, unanimous hire/don't hire decision? Approaching your interview process from this perspective could yield incredible results. [Full article »](#)

November 24, 2007 - [Dilbert.com](#)



Got some Fresh Air you'd like to share? [SGR would love to hear it!](#)

Staying In the Loop

Highlighting the latest additions to your LMS Library.

New! Emerging Local Government Leaders (ELGL)

The following are additions to the ELGL Series:

- 07.ELGL.03 Cookingham's Guideposts for City Managers - Part 1
- 07.ELGL.04 Cookingham's Guideposts for City Managers - Part 2

New! For Government By Government (FGBG)

The following are additions to the FGBG Series:

- 09.FGBG.03 Developing an Animal Issues Plan

New! General Online Courses (GOC)

The following are additions to SGR's General Online Courses:

- 02.GOC.25 Communication Processes: Effective Cycle of Communication - Part 1
- 02.GOC.26 Communication Processes: Overcoming Communication Barriers: Part 2

Optimizing LMS Performance

Is your web browser old as dirt? Put some pep in its step!

Many of SGR's LMS features require up-to-date technology to run "behind the scenes" on your Internet browser, and older browser versions cannot always support the full features of your LMS. For the best possible LMS experience, consult your IT team to ensure that your staff has the latest browser version available.

Administrators should use Firefox, Safari or Chrome in order to experience the full capabilities of the LMS.

Click on the logos below to download a free recommended browser:



Be RADICAL in Developing Leaders!

SGR exists to help local governments be more successful by Recruiting, Assessing, and Developing Innovative, Collaborative, Authentic Leaders. In other words, we're RADICAL.

We specialize in executive recruitment, live and online training, leadership development, assessments, and other services geared to nurture innovative local governments.



Do you have a question regarding one of SGR's RADICAL offerings, or do you want to collaborate with others in your region to provide development opportunities? Contact your SGR Regional Office (listed in the left margin of this newsletter)!

[2014 Live & Online Training Catalog](#)
[2014-15 Complete Pricing Guide](#)



Connect with Us!

