



RELATIONAL LEADERSHIP: human relations

ETHICS: THE HEART OF PUBLIC SERVICE

ONLINE LEARNING

Ethical behavior is the foundation of a successful organization. Ethics: The Heart of Public Service is an ethics overview that can be used for new employee orientation and an ethics refresher for tenured public sector employees. In this class, participants review the basic rules of ethical conduct in the public sector and learn how to utilize the HEART Ethical Decision Making Process©. The class also includes many practical applications and several worksheets, including Unethical Behaviors Public Sector Employees Should Avoid.

Takes approximately one hour to complete and qualifies for nationally accredited CEUs.

Objectives:

By the end of this workshop, participants will be able to:

- Define ethics and the impact of that definition on ethical behavior
- Identify the basic rules of public sector ethical conduct
- Identify actions participants can take to promote an ethical work environment
- Utilize the HEART Ethical Decision Making Process

